

# ERROR AND WARNING CODE DESCRIPTION

## PERSON SERVICES V3.0

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# 1. Error handling

## 1.1 general error handling

For error handling two types of errors are defined: runtime and business errors.

### 1.1.1 Business errors

Business errors are errors caused by incorrect or inconsistent data; business errors violate business rules. An example of a business failure is a search on an invalid national number.

Business errors are "expected" errors; the behaviour is predictable given the request. Business errors are part of the business logic; they are considered as a valid response of the service. The return of a business error is a predicted and valid response.

The consumer has to analyse the business failures and if possibly undertake additional actions to correct the request.

### 1.1.2 Runtime error

Runtime errors are errors caused by an incorrect or inconsistent state of the system. These errors are for example caused by incorrect configurations, incorrect authorisations, unavailable components of the system, incorrect messages transmitted by the consumer or even internal bugs.

Runtime errors are sometimes "expected" errors, and sometimes "unexpected" errors. Some are caused by incorrect information that the consumer sends, and can sometimes be caused by an internal server problem.

An expected run-time error may be for example the unavailability of a service provider, the reception of an erroneous message from the consumer or an incorrect authorized request from the consumer. An unexpected runtime error is for example a bug in the system or an incorrect internal configuration such as an incorrect URL.

All runtime errors generate a SOAP Fault; the response containing the soap fault is returned to the consumer. The SOAP fault has an indication whether the error was caused by the consumer or the system. If the error was caused by the consumer, the consumer may resend the message, because it produces the same error. When the error was caused by the system, the client may resend the message or at a later date (after the installation of a solution for the error).

## 1.2 specific error handling

The service might be a composition of services, each service addressing a specific provider. In case one of the providers is returning an error, the error may or may not have an impact on the response. The error may be returned to the consumer as an error or as a warning.

The error handling might be subject of a consumer interpretation:

In case the error causes a business rule violation, the composite service will return an error. In case the error causes an incomplete response, the composite service returns a warning.

The statement is illustrated based on the person services are a composition of services addressing the National Registry and the registries of the CBSS.

An example of an error:

The response of retrieving a person by identification number of the National Registry indicates the person is scratched; the RAD registry of the CBSS is master of data. The CBSS service is unavailable. The service should return an error.

An example of a warning:

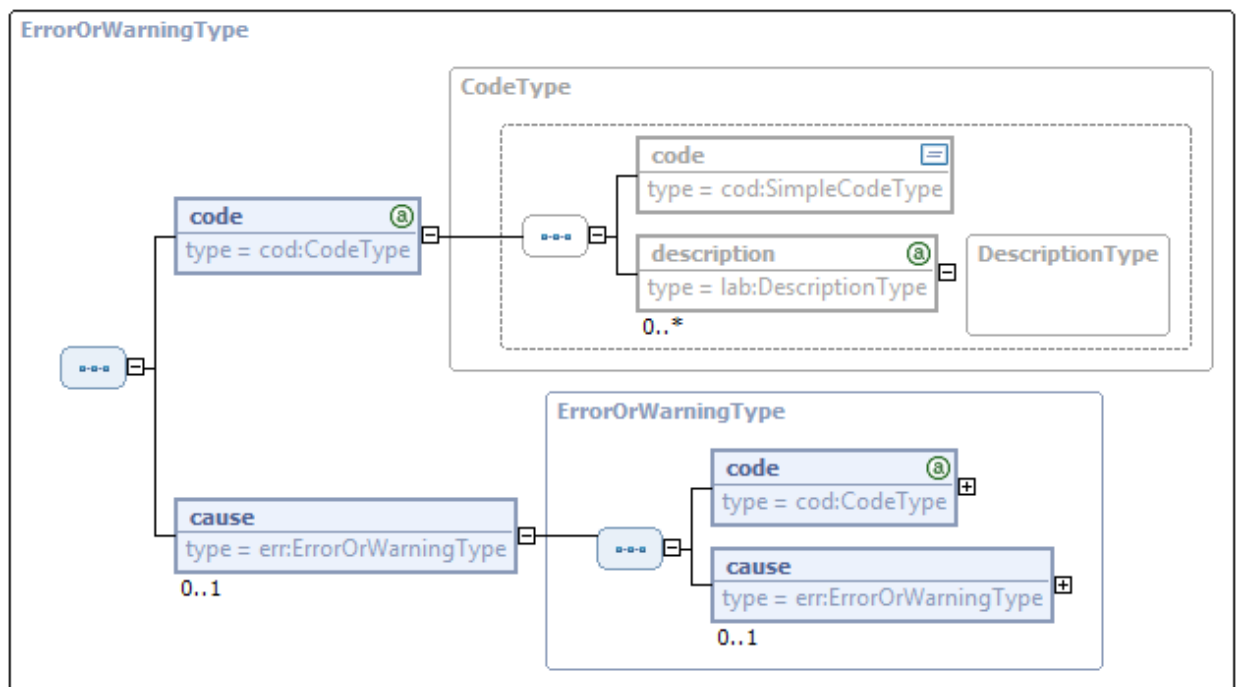
A search by name: the National Registry returns a list of persons, the CBSS service is unavailable.

The incomplete list of persons is returned to the consumer including a warning the list is incomplete.

## 1.3 ERROR AND WARNING FORMATS

### 1.3.1 The common error and warning type

Errors and warnings are returned in the response. The “ErrorOrWarningType” includes a code and an optional reason (cause). The code contains a simple object code plus an optional language-dependent description. The cause object is the same type as the overall error or warning object so that a stack of errors or warnings can be given. In general the upper level error or warning is generated by the FSB; the lower level codes are generated by the service provider. A cause is always an optional element. Consumers may not assume the cause is completed with a service provider originated code or description.



Consumers are advised to interpret only the upper level errors or warnings, created by the FSB. The optional cause is only given to link the error to the service provider error for ease of interpretation.

Both errors and warnings are optional; there can be multiple. Depending on the type of errors, the response may contain multiple errors (with a single cause) or a single fault with multiple causes.

In general an error is returned without data (no details are returned); a warning is returned with data. The response may contain "best effort" data (in case one of the providers returned an error but a partial response can be given).

Summarized:

- In case of an error: the data is incorrect, the error is returned without data
- In case of a warning: the data is correct but might be incomplete, the data and the warning are returned

### 1.3.2 SOAP Fault

Runtime errors are returned as SOAP faults to the consumer. The general SOAP fault format is used, more details at [http://www.w3.org/TR/2000/NOTE-SOAP-20000508/#\\_Toc478383507](http://www.w3.org/TR/2000/NOTE-SOAP-20000508/#_Toc478383507).

In the SOAP fault element (as illustrated in the example):

The fault code is equal to Client or Server.

The fault string contains a brief description of the error. This is limited to "client error" or "server error."

The detail of the SOAP fault consists of a detailed error message, which is equal to the error type described in the paragraph above 1.3.1.

The detail of the fault contains the actual code and language-dependent description. The client will always have to pick up this detail in order to understand the error!

#### Example 1 of a SOAP Fault:

```
<?xml version="1.0"?>
<soap-env:Envelope xmlns:soap-env="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:e="http://fsb.belgium.be/data/common/error/v1_00"
xmlns:c="http://fsb.belgium.be/data/common/code/v1_00"
xmlns:l="http://fsb.belgium.be/data/common/label/v1_00">
  <soap-env:Body>
    <soap-env:Fault>
      <faultcode>soap-env:Server</faultcode>
      <faultstring>Server Error</faultstring>
      <detail>
        <e:error>
          <e:code>
            <c:code>4002</c:code>
            <l:description language="nl">Runtime SOAP Fault van KSZ</l:description>
          </e:code>
          <e:cause>
            <e:code codesource="BCSS/KSZ">
              <c:code>-1</c:code>
              <l:description language="nl">Er is een interne fout opgetreden in de
dienst</l:description>
            </e:code>
          </e:cause>
        </e:error>
      </detail>
    </soap-env:Fault>
  </soap-env:Body>
</soap-env:Envelope>
```

#### Example 2 of a SOAP Fault:

```
<soap-env:Envelope xmlns:soap-env="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:e="http://fsb.belgium.be/data/common/error/v1_00"
xmlns:c="http://fsb.belgium.be/data/common/code/v1_00"
xmlns:l="http://fsb.belgium.be/data/common/label/v1_00">
  <soap-env:Body>
    <soap-env:Fault>
      <faultcode>soap-env:Client</faultcode>
      <faultstring>Client Error</faultstring>
      <detail>
        <e:error>
          <e:code>
            <c:code>1000</c:code>
            <l:description language="nl">Schema validatie fout</l:description>
          </e:code>
        </e:error>
      </detail>
    </soap-env:Fault>
  </soap-env:Body>
</soap-env:Envelope>
```

Example 1 is based on an error of the CBSS. This initial error is wrapped in a "cause" element. In addition, the general person service code is given for this case. Both the original and the FSB have a language-dependent description.

Important! The original code is given for information only. These codes are administered by third parties and may change without notice. Fedict only can guaranty stability for FSB codes and the services Fedict provide. Consumers may use the error code and description of third party only for information purpose; these error codes may not be interpreted for business logic usage!

Example 2 is based on a schema validation error. The consumer client has sent an invalid message to the FSB. Note that the fault code element in this case is set to "client". The real reason is displayed with the code and description in the detail element.

### 1.3.3 Business error

The structure of a business error is described in paragraph 1.3.1.

Example of a business error:

```
<soap-env:Envelope xmlns:soap-env="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:g="http://fsb.belgium.be/service/nrEntity/messages/get/v1_00"
xmlns:e="http://fsb.belgium.be/data/common/error/v1_00"
xmlns:c="http://fsb.belgium.be/data/common/code/v1_00"
xmlns:l="http://fsb.belgium.be/data/common/label/v1_00">
  <soap-env:Body>
    <g:getPersonResponse>
      <e:error>
        <e:code>
          <c:code>4001</c:code>
          <l:description language="nl">Runtime SOAP Fault van RR</l:description>
        </e:code>
        <e:cause>
          <e:code codesource="RN/RR">
            <c:code>140</c:code>
            <l:description language="nl">Niet bestaand dossier of fout in een
              Informatietype
            </l:description>
          </e:code>
        </e:cause>
      </e:error>
    </g:getPersonResponse>
  </soap-env:Body>
</soap-env:Envelope>
```

The example is the result of is searching for a nonexistent national number. The National Register returns an error code 140. This is the "cause" element. The FSB returns FSB4001, i.e. a runtime error of the RR received.

### 1.3.4 Warning

The structure of a warning is described in paragraph 1.3.1.

Example of a warning:

```
<soap-env:Envelope xmlns:soap-env="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:g="http://fsb.belgium.be/service/nrEntity/messages/get/v1_00"
xmlns:b="http://fsb.belgium.be/data/business/person/v1_00"
xmlns:e="http://fsb.belgium.be/data/common/error/v1_00"
xmlns:c="http://fsb.belgium.be/data/common/code/v1_00"
xmlns:l="http://fsb.belgium.be/data/common/label/v1_00">
  <soap-env:Body>
    <g:getPersonResponse>
      <b:basicNaturalPerson>...</b:basicNaturalPerson>
      <e:warning>
        <e:code>
          <c:code>4031</c:code>
          <l:description language="nl">Incomplete gegevens</l:description>
        </e:code>
        <e:cause>
          <e:code codesource="BCSS/KSZ">
            <c:code>30009005</c:code>
            <l:description language="nl">Tijdens de verrijking van een Belgisch
              verblijfsadres
              heeft zich een fout voorgedaan. Het verblijfsadres
              wordt
              meegegeven zonder de verrijkte
              velden</l:description>
          </e:code>
        </e:cause>
      </e:warning>
    </g:getPersonResponse>
  </soap-env:Body>
</soap-env:Envelope>
```

```
        </e:code>
      </e:cause>
    </e:warning>
  </g:getPersonResponse>
</soap-env:Body>
</soap-env:Envelope>
```

The example is the result of a person sought and found in the CBSS, but the address is incomplete. The found data is returned with a warning. The warning has the same structure as a fault, a possible cause in the "cause" element.

## 1.4 error and warning codes

The chapter describes the common error and warning codes for FSB.

### 1.4.1 Common runtime codes

The table below contains the list of common runtime codes.

Legend:

C/S Client or Server

This column indicates the source of the error, i.e. the client or the server. In case the server is the root cause, the consumer may resend the message. In case the root cause is the client, resending the message would not affect the response.

R/B Runtime/Business

Indicates whether the error is a business error or a runtime

V/O Predictable /unpredictable

Indicates whether the error was expected or unexpected behaviour



| Code | Description               | Cause  | C/S | V/O |
|------|---------------------------|--|-----|-----|
| 4000 | Runtime error of provider | An external service provider returned a SOAP fault that is no business error.  | S   | V   |
| 4010 | incorrect provider URI    | The URI used to contact a service provider is invalid. This indicates a configuration error.   | S   | O   |
| 4020 | Provider not accessible   | The service provider cannot be contacted or there is no response back.   | S   | V   |
| 1000 | Schema validation fault   | The message that the consumer has sent is incorrect and does not validate against the XML schema.                                    | C   | V   |
| 1001 | Incorrect SOAP message    | The message that the consumer has sent is not a SOAP message   | C   | V   |
| 1002 | Body SOAP message missing | The SOAP message sent to the consumer has no body  | C   | V   |
| 2000 | Enrichment Error          | While editing the message the consumer has sent, an error has occurred for example adding metadata or packing in a comprehensive XML | S   | O   |
| 3000 | Transformation error      | During the transformation of data in the FSB an error has occurred.  | S   | O   |
| 9000 | Initialisation error      | The initializing of the service, when receiving a consumer message, has failed   | S   | O   |
| 9100 | Unexpected error pipeline | An unexpected error occurred in the FSB at the detail level processing.  | S   | O   |
| 9200 | Unexpected service error  | An unexpected error occurred.  | S   | O   |
| 9300 | Security error            | A security error occurred. The consumer has not or erroneously signed the message (unknown or expired certificate)                   | C   | V   |

The table gives an overview of actions depending on the error classification:

| C/S | V/O | Action plan for consumer  |
|-----|-----|---|
| C   | V   | The consumer has sent an incorrect message. The consumer enhances the message and sends the enhanced message  |
| S   | V   | The consumer may later try to send the same message, depending on short or long notice.   |
| S   | O   | The service has a configuration error or a bug. Report the issue, with a copy of the request and response messages and the timestamp when the error occurred. The copy of the request and response are necessary to be able to track a bug; the bug may occur in a rare case. |

Remarks:

- Currently a more formalized and standardized error framework is under construction. Hereby the fault in the WSDL definition will be used to define business mistakes. The impact on the consumer code will be limited.
- In a future version certain expected runtime errors of the service are defined as a specific fault in the WSDL.
- The prefix "FSB" is currently not implemented, the code is therefore only the last four digits.

## 2. Error handling codes

This section provides an overview of the error codes which are used during the service operation.

Remark

- Currently the error and warning codes are authentic source specific. In a future version of the service the error codes and warnings will be redefined for the service.

The following error codes are used in case of errors in the service operation. The errors are of a specific type, which influence the behaviour of the system.

Table 1 Error types

| Type            | Class    | Origin   | Description                                  | Consumer action              |
|-----------------|----------|----------|--|------------------------------|
| <b>BUS_PROV</b> | Business | Provider | A business rule is violated.                 | Retry with different request |
| <b>CON_PROV</b> | Runtime  | Provider | A connection to a service provider failed    | Retry later                  |
| <b>RT_PROV</b>  | Runtime  | Provider | Fatal internal error                         | Alert                        |
| <b>BUS_FSB</b>  | Business | FSB      | A business rule is violated                  | Retry with different request |
| <b>RT_FSB</b>   | Runtime  | FSB      | Fatal internal error                         | Alert                        |
| <b>CONSUMER</b> | n/a      | Consumer | Error due to incorrect request from consumer | Correct error and retry      |

Table 2 Error codes National Registry

| NR code | Type     | Impact   | Get | Search by name | Search by address | FSB code | Description   |
|---------|----------|----------|-----|----------------|-------------------|----------|---|
| P01     | BUS_PROV | RUNTIME  | V   | V              | V                 | 4016     | No access for the person with this specific national number             |
| P02     | BUS_PROV | RUNTIME  | V   | V              | V                 | 4015     | Requested transaction not allowed for client                            |
| 105     | BUS_PROV | RUNTIME  | V   |                |                   | 5105     | Invalid format - check digit (mod97)                                    |
| 140     | BUS_PROV | BUSINESS | O   |                |                   | 5140     | No persons found with number  |
| 210     | BUS_PROV | RUNTIME  |     | V              |                   | 5210     | Invalid last name   |
| 215     | BUS_PROV | RUNTIME  |     | V              |                   | 5215     | Invalid first name  |
| 216     | BUS_PROV | RUNTIME  |     | V              |                   | 5216     | Invalid middle name   |
| 220     | BUS_PROV | RUNTIME  |     | V              |                   | 5220     | Invalid birth date  |
| 230     | BUS_PROV | RUNTIME  |     | V              |                   | 5230     | Invalid tolerance   |
| 235     | BUS_PROV | RUNTIME  |     | V              |                   | 5235     | Invalid tolerance   |
| 240     | BUS_PROV | RUNTIME  |     | V              |                   | 5240     | Invalid gender code   |
| 242     | BUS_PROV | RUNTIME  |     | V              |                   | 5242     | Invalid NIS code  |
| 243     | BUS_PROV | RUNTIME  | V   | V              | V                 | 5243     | Invalid language code   |
| 244     | BUS_PROV | RUNTIME  |     | V              |                   | 5244     | Last name and language fields are obligatory. Other fields are optional |
| 250     | BUS_PROV | RUNTIME  |     | O              |                   | 5250     | Too many persons found (>20). Please narrow your search                 |
| 260     | BUS_PROV | NONE     |     | O              | O                 | 5260     | Nobody found that corresponds to the given criteria                     |
| 280     | RT_PROV  | RUNTIME  | O   | O              | O                 | 5280     | Unknown NR error code   |
| 820     | BUS_PROV | RUNTIME  |     |                | V                 | 5820     | One or more of the mandatory fields is missing or incorrect             |
| 821     | BUS_PROV | RUNTIME  |     |                | V                 | 5821     | A numeric field contains a non-numeric character                        |
| 822     | BUS_PROV | RUNTIME  |     |                | V                 | 5822     | House number and bus number must be different from zero                 |

| 823     | BUS_PROV | RUNTIME  |     |                | O                 | 5823     | No such bus number at the house number indicated; or page number must be greater than zero |
|---------|----------|----------|-----|----------------|-------------------|----------|--|
| 824     | BUS_PROV | RUNTIME  |     |                | O                 | 5824     | No one living at the address indicated, or page number must be different from zero         |
| 825     | BUS_PROV | RUNTIME  |     |                | V                 | 5825     | Language code must be nl, fr, or de  |
| 828     | BUS_PROV | RUNTIME  |     |                | O                 | 5828     | No person on this page   |
|         | BUS_PROV | RUNTIME  | V   | V              | V                 | 4014     | Invalid SAML assertion   |
| 999     | RT_PROV  | RUNTIME  | O   | O              | O                 | 4001     | An unknown error was received from NR  |
| FSB1    | BUS_PROV | RUNTIME  | V   | V              | V                 | 4013     | Person is not allowed to perform searches for other people                                 |
|         | BUS_PROV | BUSINESS |     |                |                   | 5176     | No household information available for this number   |
| NR code | Type     | Impact   | Get | Search by name | Search by address | FSB code | Description  |
| P01     | BUS_PROV | RUNTIME  | V   | V              | V                 | 4016     | No access for the person with this specific national number                                |
| P02     | BUS_PROV | RUNTIME  | V   | V              | V                 | 4015     | Requested transaction not allowed for client   |
| 105     | BUS_PROV | RUNTIME  | V   |                |                   | 5105     | Invalid format - check digit (mod97)   |
| 140     | BUS_PROV | BUSINESS | O   |                |                   | 5140     | No persons found with number   |
| 210     | BUS_PROV | RUNTIME  |     | V              |                   | 5210     | Invalid last name  |
| 215     | BUS_PROV | RUNTIME  |     | V              |                   | 5215     | Invalid first name   |
| 216     | BUS_PROV | RUNTIME  |     | V              |                   | 5216     | Invalid middle name  |
| 220     | BUS_PROV | RUNTIME  |     | V              |                   | 5220     | Invalid birth date   |
| 230     | BUS_PROV | RUNTIME  |     | V              |                   | 5230     | Invalid tolerance  |

|     |          |         |   |   |   |      |  |
|-----|----------|---------|---|---|---|------|--|
| 235 | BUS_PROV | RUNTIME |   | V |   | 5235 | Invalid tolerance  |
| 240 | BUS_PROV | RUNTIME |   | V |   | 5240 | Invalid gender code  |
| 242 | BUS_PROV | RUNTIME |   | V |   | 5242 | Invalid NIS code   |
| 243 | BUS_PROV | RUNTIME | V | V | V | 5243 | Invalid language code  |
| 244 | BUS_PROV | RUNTIME |   | V |   | 5244 | Last name and language fields are obligatory. Other fields are optional                    |
| 250 | BUS_PROV | RUNTIME |   | O |   | 5250 | Too many persons found (>20). Please narrow your search                                    |
| 260 | BUS_PROV | NONE    |   | O | O | 5260 | Nobody found that corresponds to the given criteria  |
| 280 | RT_PROV  | RUNTIME | O | O | O | 5280 | Unknown NR error code  |
| 820 | BUS_PROV | RUNTIME |   |   | V | 5820 | One or more of the mandatory fields is missing or incorrect                                |
| 821 | BUS_PROV | RUNTIME |   |   | V | 5821 | A numeric field contains a non-numeric character   |
| 822 | BUS_PROV | RUNTIME |   |   | V | 5822 | House number and bus number must be different from zero                                    |
| 823 | BUS_PROV | RUNTIME |   |   | O | 5823 | No such bus number at the house number indicated; or page number must be greater than zero |
| 824 | BUS_PROV | RUNTIME |   |   | O | 5824 | No one living at the address indicated, or page number must be different from zero         |
| 825 | BUS_PROV | RUNTIME |   |   | V | 5825 | Language code must be nl, fr, or de  |
| 828 | BUS_PROV | RUNTIME |   |   | O | 5828 | No person on this page   |
|     | BUS_PROV | RUNTIME | V | V | V | 4014 | Invalid SAML assertion   |

|      |          |          |   |   |   |      |  |
|------|----------|----------|---|---|---|------|--|
| 999  | RT_PROV  | RUNTIME  | O | O | O | 4001 | An unknown error was received from NR                      |
| FSB1 | BUS_PROV | RUNTIME  | V | V | V | 4013 | Person is not allowed to perform searches for other people |
|      | BUS_PROV | BUSINESS |   |   |   | 5176 | No household information available for this number         |

V input validation of authentic source

O related to the output of operation x

Remark:

The input messages have a common structure for the person services and are not specific for the provider. Invalid \* name may occur in case a name longer than the National Registry permitted field length is transmitted, the field length is not limited in the XML input message but by the provider. Invalid gender code in principle may not occur as the code is defined as an enumeration. Receiving this error in principle cannot be forced.



Table 3 Error codes BIS registry CBSS

| CBSS code | Type     | Impact  | Get | Search | Add | Update | FSB code | Description   |
|-----------|----------|---------|-----|--------|-----|--------|----------|---|
| -1        | RT_PROV  | RUNTIME | V   | V      | V   | V      | 5918     | An internal error has occurred at SSR   |
| 20000001  | RT_PROV  | RUNTIME | V   | V      | V   | V      | 5919     | At least one service has generated a warning message.   |
| 30000001  | RT_PROV  | RUNTIME | V   | V      | V   | V      | 5920     | At least one service has generated an error message.  |
| 31000001  | RT_PROV  | RUNTIME | V   | V      | V   | V      | 5921     | An internal error occurred while parsing the request header. Please check the message format.                           |
| 31000002  | BUS_PROV | RUNTIME | V   | V      | V   | V      | 5922     | A validation error occurred while parsing the request header. Please check the message format.                          |
| 31000003  | RT_PROV  | RUNTIME | V   | V      | V   | V      | 5923     | The version number for the service ID is not known in this message format. Please check the version number.             |
| 31000004  | BUS_PROV | RUNTIME | V   | V      | V   | V      | 5924     | A validation error occurred while parsing the service request. Please check the message format and the message content. |
| 31000005  | BUS_PROV | RUNTIME | V   | V      | V   | V      | 5925     | Invalid argument.   |
| 31000006  | BUS_PROV | RUNTIME | V   | V      | V   | V      | 5926     | The argument is not numerical.  |
| 31000007  | BUS_PROV | RUNTIME | V   | V      | V   | V      | 5927     | The mandatory argument is not specified or is empty.  |
| 31000008  | BUS_PROV | RUNTIME | V   | V      | V   | V      | 5928     | The argument is outside the permitted range.  |
| 31000009  | BUS_PROV | RUNTIME | V   | V      | V   | V      | 5929     | The argument is too long.   |
| 31000010  | BUS_PROV | RUNTIME | V   | V      | V   | V      | 5930     | The argument is too short.  |
| 31000011  | BUS_PROV | RUNTIME | V   | V      | V   | V      | 5931     | The value of the argument is too large.   |
| 31000012  | BUS_PROV | RUNTIME | V   | V      | V   | V      | 5932     | The value of the argument is too small.   |
| 31000013  | BUS_PROV | RUNTIME | V   | V      | V   | V      | 5933     | The format of the argument is incorrect.  |
| 31000014  | BUS_PROV | RUNTIME | V   | V      | V   | V      | 5934     | The argument contains forbidden characters.   |
| 31000015  | BUS_PROV | RUNTIME | V   | V      | V   | V      | 5935     | The combination of the specified arguments is invalid.  |
| 31000016  | BUS_PROV | RUNTIME | V   | V      | V   | V      | 5936     | The data are not consistent with a valid period for the end date is before start date.                                  |
| 31000017  | RT_PROV  | RUNTIME | V   | V      | V   | V      | 5937     | The requested service does not exist.   |
| 32000001  | RT_PROV  | RUNTIME | V   | V      | V   | V      | 5938     | Access to the data is temporarily blocked.  |
| 33000001  | RT_PROV  | RUNTIME | V   | V      | V   | V      | 5939     | The requested service is currently unavailable. Please try again later.   |
| 34000001  | RT_PROV  | RUNTIME | V   | V      | V   | V      | 5940     | An unexpected internal error occurred while processing the request.   |

|          |          |          |   |   |   |   |      |   |
|----------|----------|----------|---|---|---|---|------|---|
| 34000002 | RT_PROV  | RUNTIME  | V | V | V | V | 5941 | An internal error occurred during the parsing of the request body. Please check the message format.   |
| 34000003 | RT_PROV  | RUNTIME  | V | V | V | V | 5942 | The service failed unexpectedly during the execution of the request.  |
| 35000001 | BUS_PROV | RUNTIME  | V | V | V | V | 5943 | Problem with safety profile.  |
| 35000002 | RT_PROV  | RUNTIME  | V | V | V | V | 5944 | Integration verification failed.  |
| 30009002 | BUS_PROV | RUNTIME  | O | O |   |   | 5902 | An error occurred getting the temporary address for this person. No temporary address is given.   |
| 30009003 | BUS_PROV | RUNTIME  | O | O |   |   | 5903 | An error occurred getting the post address abroad for this person. No post address abroad is given.   |
| 30009004 | BUS_PROV | RUNTIME  | O | O |   |   | 5904 | An error occurred getting the register inscription for this person. No register inscription is given.   |
| 30009005 | BUS_PROV | RUNTIME  | O | O |   |   | 5905 | An error occurred getting extended legal address information. The legal address may not be complete.  |
| 30009006 | BUS_PROV | RUNTIME  | O | O |   |   | 5906 | An error occurred getting the temporary address abroad for this person. No temporary address abroad is given.   |
| 31009001 | BUS_PROV | RUNTIME  | O | O |   |   | 5907 | When the birth date in the phonetic criteria is not a complete date, a birth date tolerance must be specified.  |
| 31009002 | BUS_PROV | RUNTIME  | O | O |   |   | 5908 | If a middle name is specified in the phonetic criteria, a first name must also be specified.  |
| 31009003 | BUS_PROV | RUNTIME  | O | O |   |   | 5909 | The period indicated by the birth date and the birth date tolerance is completely in the future.  |
| 31009004 | BUS_PROV | RUNTIME  | O | O |   |   | 5910 | The birth date is completely in the future.   |
| 33009001 | BUS_PROV | RUNTIME  | O | O |   |   | 5914 | The National Register returned data that could not be interpreted by the service. The result may be incomplete.   |
| 33009002 | BUS_PROV | RUNTIME  | O | O |   |   | 5915 | The CBSS Register returned data that could not be interpreted by the service. The result may be incomplete.   |
| 32012002 | BUS_PROV | RUNTIME  | O | O |   |   | 5917 | The SSIN was marked as replaced, but no valid replacing SSIN could be found.  |
| 32008012 | RT_PROV  | RUNTIME  | O | O | O | O | 5920 | The verification data you supplied for modifying the persons data, is inconsistent with the data currently in the KSZ register.   |
| 999      | RT_PROV  | RUNTIME  | O | O | O | O | 5802 | An unknown error was received from SSR.   |
| 22012001 | BUS_PROV | BUSINESS | O |   |   | 0 | 2001 | A requested SSIN had been replaced by another one. Using the new SSIN instead.  |
| 30009001 | BUS_PROV | WARNING  |   | O |   |   | 9001 | Errors occurred while getting the data for some of the search results. These results are not displayed.   |
| 32008001 | BUS_PROV | BUSINESS |   |   | O |   | 8001 | There was no MID supplied or none of the given MID's are valid. Please check that you indeed supplied a MID and that this MID has all obligated fields filled in. Remember that at least one valid MID is required. |

|          |          |          |  |  |   |   |      |  |
|----------|----------|----------|--|--|---|---|------|--|
| 32008002 | BUS_PROV | WARNING  |  |  | O |   | 8002 | The person was successfully created in the KSZ register, but the automatic temporary inscription (with quality code 902) in the KSZ repertoire could not be made due to an internal error.   |
| 32008003 | BUS_PROV | BUSINESS |  |  | O | O | 8003 | The supplied postal code returned a list of municipalities, but none of these municipalities match the given municipality description. The municipality description must match the municipality description matching that postal code OR the description of the main municipality. |
| 32008004 | BUS_PROV | BUSINESS |  |  | O | O | 8004 | It is not possible to have an address in the given country   |
| 32008005 | BUS_PROV | BUSINESS |  |  | O | O | 8005 | It is not possible to be born in the given country.  |
| 32008006 | BUS_PROV | BUSINESS |  |  | O | O | 8006 | It is not possible to born in the given municipality   |
| 32008007 | BUS_PROV | BUSINESS |  |  | O | O | 8007 | It is not possible to have the nationality of that country.  |
| 32008008 | BUS_PROV | BUSINESS |  |  | O | O | 8008 | The minimal set of data for this group was not supplied.   |
| 32008009 | BUS_PROV | BUSINESS |  |  | O | O | 8009 | The Municipality could not be found because the given postal code does not resemble an existing municipality.  |
| 32008010 | BUS_PROV | BUSINESS |  |  | O |   | 8010 | The person you want to create is already known by either the KSZ register or the National register. However, the phonetic result for this person returned too many matches. Therefore no person information will be available  |
| 32008011 | BUS_PROV | BUSINESS |  |  | O | O | 8011 | The gender code you supplied is not valid. Remember that a person can only be created in the KSZ register with a male or female gender (an unknown gender is not valid)  |
| 32008012 | BUS_PROV | BUSINESS |  |  |   | O | 8012 | The verification data you supplied for modifying the persons data, is inconsistent with the data currently in the KSZ register.  |
| 32008013 | BUS_PROV | BUSINESS |  |  |   | O | 8013 | The civil state code transition from code 'xx' to code '10' is not allowed. Once a person was known with a civil state code different from '10' it can never be changed back to '10'   |
| 32008014 | BUS_PROV | RUNTIME  |  |  |   | O | 8014 | Your sector does not have the rights to erase the contents of fields or groups.  |
| 32008015 | BUS_PROV | BUSINESS |  |  |   | O | 8015 | The date currently contained by the KSZ register is less incomplete than the supplied date. Your sector does not have the rights to make an existing birth date less complete.   |
| 32008016 | BUS_PROV | RUNTIME  |  |  |   | O | 8016 | A hierarchical sector is found for the group you are trying to modify. The modification of that group has not been performed in the KSZ register, but a distribution question (for modification) has been sent to the hierarchical sector  |

|          |          |          |  |  |   |   |      |  |
|----------|----------|----------|--|--|---|---|------|--|
| 32008017 | BUS_PROV | BUSINESS |  |  | O | O | 8017 | The birth location information (code and description) you supplied is invalid. If you supplied a Belgian municipality, please check that the code and description correspond with an existing municipality. If you supplied a country, then please check that the code corresponds with an existing country. |
| 32008018 | BUS_PROV | BUSINESS |  |  | O | O | 8018 | The country cannot be specified in the context, since the date in context is after or equal the date expiration date of the country.   |
| 32008019 | BUS_PROV | BUSINESS |  |  | O | O | 8019 | It is possible to be born in the given municipality, but the birth date of the person is after the expiration date of that municipality.   |
| 32008020 | BUS_PROV | BUSINESS |  |  | O | O | 8020 | Country code Belgium was given as birth country, which is not allowed. When the birth country is Belgium, a municipality code (and description matching that code) should be supplied instead  |
| 32008021 | BUS_PROV | BUSINESS |  |  | O | O | 8021 | The country does not exist   |
| 32008022 | BUS_PROV | WARNING  |  |  |   | O | 8022 | Your modification request was ignored. No modification has been made to K SZ register, because the provided group(s) contain the same information as currently in the K SZ register or no groups for modification were specified.  |
| 32008023 | BUS_PROV | BUSINESS |  |  |   |   | 8023 | A match with a valid and active dossier could not be found in the K SZ repertoire. The detailed information will include the search parameters used.   |
| 32008024 | BUS_PROV | BUSINESS |  |  |   | O | 8024 | The person you are trying to modify does not exist in the K SZ register  |
| 32008025 | BUS_PROV | BUSINESS |  |  |   | O | 8025 | The person you are trying to modify has a birthdate which is before the K SZ date. The persons data is therefore locked and can only be modified by the K SZ-BCSS.   |
| 32008026 | BUS_PROV | RUNTIME  |  |  |   | O | 8026 | The element 'IntegratedFile' supplied in the request has been ignored. For your sector and institution type a static configuration exists for this service. This configuration was used to perform the integration check instead of the supplied information.  |
| 32008027 | BUS_PROV | BUSINESS |  |  |   | O | 8027 | The SSIN for which you issued a modification request is replaced. The modification cannot continue for the old SSIN.   |
| 32008028 | BUS_PROV | RUNTIME  |  |  |   |   | 8028 | There is no K SZ PersonRegister configuration for your sector/institutiontype for the ManagePerson service. This means that you should supply a dossier in the request (element: IntegratedFile).  |

V input validation error

O output error

The Impact column indicates how the service reacts; a runtime error initiates a SOAP Fault.

### 3. Warning codes

The following warning codes are used in case of warnings in the service operation.

Table 4 Warning codes National Registry

| Element | Type    | GetPerson | Search by name | Search by address | FSB code | Description                                     |
|---------|---------|-----------|----------------|-------------------|----------|---|
| R       | Warning |           | O              | O                 | 5113     | The phonetic search did not return any matches. |
| BNP     | Warning | O         | O              | O                 | 5160     | Discharged abroad                               |
| BNP     | Warning | O         |                |                   | 5161     | The address cannot be communicated              |
| BNP     | Warning |           |                | O                 | 5162     | This is a referenced address                    |
| BNP     | Warning |           | O              |                   | 5163     | This address is a declaration address           |
| BNP     | Warning | O         | O              |                   | 5164     | Person is deceased                              |
| BNP     | Warning | O         | O              |                   | 5165     | Person is scratched                             |
| BNP     | Warning | O         | O              |                   | 5166     | Cancelled file                                  |
| BNP     | Warning | O         | O              |                   | 5167     | Released from registration                      |
| BNP     | Warning | O         | O              |                   | 5168     | Person declared absent                          |

R warning applicable for the entire response

BNP warning applicable for a specific basic natural person element

O related to the output of operation x

Table 5 Warning codes BIS registry CBSS

| Element  | Type     | GetPerson | Search by name | Getupdate | Add | Update | FSB code | Description  |
|----------|----------|-----------|----------------|-----------|-----|--------|----------|--|
| R        | BUSINESS | O         | O              | O         |     |        | 5911     | No persons found for INSZ.   |
| 32012003 | WARNING  | O         | O              | O         |     |        | 5912     | The phonetic search returned too many matches. Please refine your search criteria. |
| R        | BUSINESS | O         | O              | O         |     |        | 5913     | The phonetic search did not return any matches.                                    |

|     |         |   |   |   |      |   |
|-----|---------|---|---|---|------|---|
| BNP | WARNING | O | O | O | 5916 | A requested SSIN had been replaced by another one. Using the new SSIN instead.                          |
| BNP | WARNING |   |   | O | 5920 | The update has been refused, no changes made  |
| R   | WARNING |   | O |   | 5901 | Errors occurred while getting the data for some of the search results. These results are not displayed. |

Remark:

The input messages have a common structure for the person services and are not specific for the provider. Invalid \* name may occur in case a name longer than the National Registry permitted field length is transmitted, the field length is not limited in the XML input message but by the provider. Invalid gender code in principle may not occur as the code is defined as an enumeration. Receiving this error in principle cannot be forced.

Applicable from bugfix

The warning codes are extended with a warning code by sub type. The warning codes are set at the level of the basic natural person, not at the response level.

More details on scratched persons can be found in the service message description document of the get person and the search person by name.

Table 6 Warning codes scratched persons

| FSB code | Business entity | Description   | Business rule  |
|----------|-----------------|---|--|
| 5160     | Person          | The person has been removed from the register (of births, deaths and marriages) of the municipality cause of discharged abroad  | discharged abroad  |
| 5164     | Person          | <del>Person is deceased</del>   |  |
| 5165     | Person          | <del>Person is scratched</del>  |  |
| 5166     | Person          | <del>Cancelled file</del>   |  |
| 5167     | Person          | The person is released from registration  | released from registration   |
| 5168     | Person          | The person has been removed from the register (of births, deaths and marriages) of the municipality cause of declared absent  | declared absent  |
| 5169     | Person          | The person has been removed from the register (of births, deaths and marriages) of the municipality cause of deleted in official capacity   | deleted in official capacity   |
| 5170     | Person          | The person has been removed from the register (of births, deaths and marriages) of the municipality cause of loss right of residence  | loss right of residence  |
| 5171     | Person          | The person has been removed from the register (of births, deaths and marriages) of the municipality cause of loss right of subscription   | loss right of subscription   |
| 5172     | Person          | The person has been removed from the register (of births, deaths and marriages) of the municipality cause of moved to a foreign country but without being subscribed a diplomatic post      | moved to a foreign country but without being subscribed a diplomatic post          |
| 5173     | Person          | The person is scratched; based on the search criteria. No matching person in the RAD registry found.  | Based on the search criteria no matching person in the RAD registry found          |
| 5174     |                 | The RAD registry returns a person with a national person number, the person is supposed to be scratched. Based on the search criteria no matching person in the national registry was found | Based on the search criteria no matching person in the national registry was found |

Remarks:

- Some warnings have a strikethrough and will be suppressed in the future
  - The warning 'person is deceased' will be removed; it is defined via the state.
  - The warning 'cancelled file' should be suppressed; it reflects a state at the NR which is redundant.  
Two business cases might occur executing a `getPerson`:
    - The file is cancelled due to replacing the person number. The `getPerson` response is complete with the new person number in the reference number element.
    - The file is cancelled. This has to be interpreted as if the person never exists. This case should be identical treated as person not found.
- The warning 'scratched person' will be suppressed and replaced. New warnings have the code marked in bold.

Table 7 New warning codes in `getPerson` v3.0 with business information

| FSB code | Business entity | Description                     |
|----------|-----------------|---------------------------------|
| 5111     | Person          | Person has a prolonged minority |
| 5123     | Person          | Person has a legal cohabitation |
| 5175     | Person          | Person has a changed name       |



## 4. Appendix

### 4.1 Error and WARNING code translations

The table below only contains the error and warning descriptions in English, French and Dutch.

| Code | English   | Dutch  | French  |
|------|---|--|---|
| 4016 | No access for the person with this specific national number | Geen toegang voor de persoon met dit rijksregisternummer | Ce numéro national n'est pas autorisé           |
| 4015 | Requested transaction not allowed for client                | Gevraagde transactie niet toegestaan voor cliënt         | Transaction non autorisée pour le client        |
| 5140 | No persons found with number                                | Geen personen gevonden voor dit nummer                   | Aucune personne physique trouvée pour ce numéro |
| 5210 | Invalid last name   | Ongeldige achternaam                                     | Nom de famille incorrect                        |
| 5215 | Invalid first name  | Ongeldige voornaam                                       | Prénom non valide                               |
| 5216 | Invalid middle name   | Ongeldige tweede naam                                    | Middle Name non valide                          |
| 5220 | Invalid birth date  | Ongeldige geboortedatum                                  | Date de naissance incorrecte                    |
| 5230 | Invalid tolerance   | Ongeldige tolerantie                                     | Tolérance incorrecte                            |
| 5235 | Invalid tolerance   | Ongeldige tolerantie                                     | Tolérance incorrecte                            |
| 5240 | Invalid gender code   | Ongeldige geslachtscode                                  | Code sexe incorrecte                            |
| 5242 | Invalid NIS code  | Ongeldige NIS code                                       | Code NIS incorrecte                             |
| 5243 | Invalid language code                                       | Ongeldige taal code                                      | Code de langue incorrecte                       |

| Code | English  | Dutch   | French  |
|------|--|---|---|
| 5244 | Last name and language fields are obligatory. Other fields are optional                    | De velden voor achternaam en taal zijn verplicht. De andere velden zijn optioneel     | Les champs pour le nom et la langue sont obligatoires. D'autres champs sont optionnels            |
| 5250 | Too many persons found (&gt;20). Please narrow your search                                 | Teveel personen gevonden (&gt;20). Gelieve de zoekcriteria te verfijnen               | La recherche a renvoyé trop de résultats. Veuillez affiner vos critères                           |
| 5260 | Nobody found that corresponds to the given criteria  | Niemand beantwoordt aan de gestelde criteria.   | Personne trouvée qui correspond avec vos critères   |
| 5280 | Unknown NR error code  | Onbekend NR error code  | RN code d'erreur inconnu  |
| 5820 | One or more of the mandatory fields is missing or incorrect                                | Een of meer van de verplichte velden ontbreken of zijn onjuist                        | Un ou plusieurs des champs obligatoires manquent ou sont incorrects                               |
| 5821 | A numeric field contains a non-numeric character   | Een numeriek veld bevat niet-numerieke tekens   | Un champ numérique contient des caractères non numériques   |
| 5822 | House number and bus number must be different from zero                                    | Foutieve postcode   | Code postal incorrect   |
| 5823 | No such bus number at the house number indicated; or page number must be greater than zero | Geen bus op het aangegeven huisnummer, of pagina nummer moet groter dan nul           | Aucun numéro de boîte à l'adresse indiquée, ou le numéro de page doit être supérieur à zéro       |
| 5824 | No one living at the address indicated, or page number must be different from zero         | Niemand wonende op het vermelde adres, of het aantal pagina moet verschillend van nul | Personne n'habite à l'adresse indiquée, ou le numéro de page demandée doit être différent de zéro |
| 5825 | Language code must be nl, fr, or de  | Taal code moet een van volgende codes zijn: nl, fr or de                              | Seuls les codes langues suivants sont autorisés: nl, fr, ou de                                    |
| 5826 | Wrong selection code: must be either 0 or 1  | Verkeerde selectie code: moet 0 of 1 zijn   | Code incorrect : doit être 0 ou 1   |
| 5828 | No person on this page   | Geen personen op deze pagina  | Aucune personne sur cette page  |
| 4014 | Invalid SAML assertion   | Ongeldige SAML assertie   | SAML assertion incorrecte   |
| 4001 | An unknown error was received from NR  | Er is een onbekende fout opgetreden bij het RR  | Une erreur interne est survenue de RN   |
| 4013 | Person is not allowed to perform searches for other people                                 | Persoon is niet gemachtigd om andere personen op te zoeken                            | La personne n'est pas autorisée de chercher d'autres personnes                                    |
| 5111 | Person has a prolonged minority  | Persoon is verlengd minderjarig   | Personne sous statut de minorité prolongée  |

| Code | English   | Dutch   | French  |
|------|---|---|---|
| 5113 | The phonetic search did not return any matches.   | De fonetische opzoeking heeft geen resultaten teruggegeven.   | La recherche phonétique est retournée aucun résultat  |
| 5123 | Person has a legal cohabitation   | Persoon is wettelijk samenwonend  | La personne a un cohabitant légal   |
| 5160 | Discharged abroad   | Afgevoerd naar het buitenland   | Rayé pour l'étranger  |
| 5161 | The address cannot be communicated  | Het adres mag niet gecommuniceerd worden  | L'adresse ne veut pas être communiquée  |
| 5162 | This is a referenced address  | Dit is een referentie-adres   | Il s'agit d'une adresse de référence  |
| 5163 | This address is a declaration address   | Het adres is een verklaring adres   | Il s'agit d'une adresse d'une déclaration   |
| 5164 | Person is deceased  | Persoon is overleden  | Personne est décédée  |
| 5165 | Person is scratched   | Ambtshalve schrapping   | Radié d'office  |
| 5166 | Cancelled file  | Geannuleerd dossier   | Dossier annulé  |
| 5167 | Exempt from registration  | Vrijgesteld van inschrijving  | Dispensé d'inscription  |
| 5168 | Person declared absent  | Persoon afwezig verklaard   | Personne déclarée absente   |
| 5175 | Person has a changed name   | Persoon heeft een gewijzigde naam.  | La personne a changé de nom   |
| 5176 | No household information available for this number  | Geen gegevens van gezinssamenstelling aanwezig voor dit nummer  | Aucune information relative à la composition familiale disponible pour ce numéro  |
| 5918 | An internal error has occurred at SSR   | Er is een interne fout opgetreden in de dienst.   | Une erreur interne est survenue   |
| 5919 | At least one service has generated a warning message.   | Minstens één service request heeft een waarschuwing gegenereerd.                                      | Au moins un service a généré un avertissement   |
| 5920 | At least one service has generated an error message.  | Minstens één service request heeft een fout gegenereerd.  | Au moins un service a généré une erreur   |
| 5921 | An internal error occurred while parsing the request header. Please check the message format. | Er is een interne fout opgetreden bij de parsing van de request header. Controleer uw berichtformaat. | Une erreur interne s'est produite lors du parsing du header de la requête. Veuillez contrôler le format de votre message. |

| Code | English   | Dutch   | French  |
|------|---|---|---|
| 5922 | A validation error occurred while parsing the request header. Please check the message format.                          | Er is een validatiefout opgetreden tijdens de parsing van de request header. Controleer het formaat en de inhoud van uw bericht.    | Une erreur de validation s'est produite lors du parsing du header de la requête. Veuillez contrôler le format et le contenu de votre message.     |
| 5923 | The version number for the service ID is not known in this message format. Please check the version number.             | Het versienummer is onbekend voor de opgegeven service ID in dit berichtformaat. Controleer uw versienummer.                        | Le numéro de version est inconnu pour le service ID fourni dans ce format de message. Veuillez contrôler votre numéro de version.                 |
| 5924 | A validation error occurred while parsing the service request. Please check the message format and the message content. | Er is een validatiefout opgetreden tijdens de parsing van deze service request. Controleer het formaat en de inhoud van uw bericht. | Une erreur de validation s'est produite lors du parsing de cette requête de service. Veuillez contrôler le format et le contenu de votre message. |
| 5925 | Invalid argument.   | Ongeldig argument.  | L'argument n'est pas valide.  |
| 5926 | The argument is not numerical.  | Het argument is niet numeriek.  | L'argument n'est pas numérique.   |
| 5927 | The mandatory argument is not specified or is empty.  | Het verwachte verplichte argument is niet opgegeven of is leeg.   | L'argument obligatoire attendu n'est pas fourni ou est vide.  |
| 5928 | The argument is outside the permitted range.  | Het argument is buiten het toegestane interval.   | L'argument est en dehors de l'intervalle autorisé.  |
| 5929 | The argument is too long.   | Het argument is te lang.  | L'argument est trop long.   |
| 5930 | The argument is too short.  | Het argument is te kort   | L'argument est trop court.  |
| 5931 | The value of the argument is too large.   | De waarde van het argument is te groot  | La valeur de l'argument est trop grande.  |
| 5932 | The value of the argument is too small.   | De waarde van het argument is te klein  | La valeur de l'argument est trop petite.  |
| 5933 | The argument is mal formatted   | Het argument is in het verkeerde formaat  | L'argument n'a pas le format requis.  |
| 5934 | The argument contains forbidden characters.   | Het argument bevat verboden karakters   | L'argument contient des caractères défendus.  |
| 5935 | The combination of the specified arguments is invalid.  | De combinatie van de opgegeven argumenten is ongeldig   | La combinaison des arguments fournis n'est pas valide.  |
| 5936 | The data are not consistent with a valid period for the end date is before start date.                                  | De data stemmen niet overeen met een geldige periode want de einddatum ligt vóór de begindatum.                                     | Les dates ne correspondent pas à une période valide car la date de fin est antérieure à la date de début.   |
| 5937 | The requested service does not exist.   | De gevraagde dienst bestaat niet.   | Le service demandé n'existe pas.  |

| Code | English   | Dutch   | French  |
|------|---|---|---|
| 5938 | Access to the data is temporarily blocked.  | De toegang tot de gegevens is tijdelijk geblokkeerd.  | L'accès aux données est temporairement bloqué.  |
| 5939 | The requested service is currently unavailable. Please try again later.                             | De gevraagde dienst is momenteel niet beschikbaar. Probeer later nog eens.                              | Le service demandé n'est actuellement pas disponible. Veuillez réessayer plus tard.   |
| 5940 | An unexpected internal error occurred while processing the request.                                 | Er is een onverwachte interne fout opgetreden tijdens de verwerking van de vraag.                       | Une erreur interne inattendue s'est produite lors du traitement de la demande.  |
| 5941 | An internal error occurred during the parsing of the request body. Please check the message format. | Er is een interne fout opgetreden tijdens de parsing van de request body. Controleer uw berichtformaat. | Une erreur interne s'est produite au cours du parsing du body de la requête. Veuillez contrôler le format de votre message. |
| 5942 | The service failed unexpectedly during the execution of the request.                                | De dienst is onverwachts mislukt tijdens de uitvoering van de vraag.                                    | Le service a échoué de façon inattendue au cours de l'exécution de la requête.  |
| 5943 | Problem with safety profile.  | Probleem met veiligheidsprofiel.  | Problème au niveau du profil de sécurité.   |
| 5944 | Integration verification failed.  | Integratiecontrole mislukt.   | Contrôle d'intégration échoué.  |
| 5802 | An unknown error was received from SSR  | Er is een onbekende fout opgetreden bij het KSZ   | Une erreur interne est survenue de BCSS   |

